



More Signature Options for an Improved Delivery Experience

In an effort to increase delivery success, GSO signature options have been updated. “Standard Signature” has replaced the “Signature Required” as the default option.

With the “Standard Signature” as the default, GSO will obtain a signature at business locations, and there is no need to select “Signature Required” for your business deliveries. For residential deliveries, the “Standard Signature” means that packages may be left at the recipient location if a signature is not available and you do not need to select “Signature Not Required.”

While all shipments are now defaulted to the “Standard Signature,” customers may select other signature options at the time of shipping as detailed below:

- **Signature Required**
 - If this option is selected, a package will not be left without a signature at any delivery destination, residential or commercial location. Please note that there is a fee associated with selecting this option.

- **Adult Signature Required**
 - Recipient who is signing for the package must be at least 21 years old for deliveries containing alcoholic beverages
 - If the shipper selects this option, there is an associated fee.

- **Signature Not Required**
 - If the shipper selects this option, the package is okay to leave at a business or a residence without a signature if none is available. There is no fee for selecting this option.

Have Questions?

Please contact your account representative, or send an email to:

sales@gso.com